

# BOOKING FORM

roseland holiday cottages

## Details of person making the booking

Name	
Address	
Postcode	
Telephone (Home)	(Work)
(Mobile)	
Email	

## Choice of property and dates

Name of property	
Date from	To
Number of adults	Number of children

## Names of people in your party \*Age if under 25

_____	*Age
_____	*Age
_____	*Age
_____	*Age
_____	*Age
_____	*Age
_____	*Age
_____	*Age
_____	*Age

## Please let us know where you heard about us

_____
_____

## Payment

Either:	<b>TOTAL RENT</b>		
	If less than 4 weeks to start of holiday	£	:
Or:	<b>DEPOSIT OF 1/3 OF THE TOTAL RENT</b>		
	If more than 4 weeks to start of holiday	£	:
	<b>Pets / Linen / Heating</b>		
	If applicable	£	:
	<b>TOTAL PAYMENT</b>	£	:

Please make cheques payable to **'Roseland Holiday Cottages'**

I agree to comply with Roseland Holiday Cottages booking conditions. (see overleaf)

Signature \_\_\_\_\_

Date \_\_\_\_\_

**Send to:** Roseland Holiday Cottages, Crab Apple Cottage, Portscatho, Truro. TR2 5ET

## CONTRACT OF HIRE

Roseland Holiday Cottages act as agents for the owner of the property you are hiring, therefore any contract is between the owner of the property and you the hirer.

## PAYMENT

We must receive your booking in writing on our booking form together with a deposit of 1/3 of the total rent; the balance of your rent being due four weeks before your holiday starts. Non payment of the balance of the rent by the due date shall be construed as a cancellation of the contract.

## CANCELLATION/INSURANCE

In the event of a cancellation we will make every effort to re-let the property in which case all monies will be returned to you less a small administration fee. However if we are unable to re-let we have to advise you that you will be liable for the full cost of the holiday. We therefore strongly recommend that you take out cancellation insurance, details of which are enclosed.

## OVERSEAS BOOKINGS

Payment can be made direct into our bank account or alternatively by a sterling cheque drawn on a UK bank.

## ARRIVAL & DEPARTURE TIMES

The majority of lettings commence at 3.30pm on the first day of your holiday and end at 10am on the day of departure. However some properties differ from this and you will be notified of the times when your booking is confirmed.

## GROUPS OF YOUNG PEOPLE

We regret we are unable to accept bookings from groups of people under the age of 25.

## NUMBER IN PARTY

This must not exceed the maximum number stipulated in the property description.

## COMPLAINTS

Any complaint must be notified immediately so that an investigation can be made if necessary and any remedial action taken if required. Complaints will not be accepted after the tenancy has ended.

## NON AVAILABILITY OF PROPERTY

If for any reason beyond the owners control the property is not available on the date booked, for example as a result of flooding, all rent will be refunded in full but the hirer shall have no further claim against the owners or the agents.

## RIGHT OF ENTRY

The hirer must allow owners and agents reasonable access to the property.

## LIABILITY

Neither we nor the owner shall be liable to you or any member of your party for any loss or damage to person or property arising from the letting.

## VAT

VAT is included in the rental where applicable.

## LOSS, DAMAGE & CARE OF PROPERTY

The hirer is responsible for any loss or damage to the property (reasonable wear and tear excluded), for taking good care of the property and leaving it in a clean and tidy condition. Should it be found that an excessive amount of cleaning is required a charge will be made.

## DESCRIPTIONS

Roseland Holiday Cottages take every good care to ensure the accuracy of their property descriptions. All information is given in good faith and believed correct at the time of printing. We cannot be held responsible for any errors or omissions.

## ELECTRICITY/HEATING

Included in the rent except where indicated otherwise on the individual descriptions of the properties. Some supplementary charges in low season.

## LINEN

Please bring your own linen, towels, pillowcases, sheets and duvet covers unless stated otherwise on the property description. If there are young children in the party please also bring waterproof sheets. We have a small amount of linen and towels available for hire, please ask when booking.

## PETS

One dog only is accepted in those properties that accept pets provided that it is not left unattended at any time or allowed on the furniture or in the bedrooms. Please do not assume that because a property does not accept pets that the owner has not had their own pet in the property.

## COTS & HIGHCHAIRS

These can be hired locally. Please ask when booking.